

Custom Home Improvement completed a new bathroom in the basement. The upstairs bathroom was also gutted and remodeled. The kitchen had a new floor and a new exhaust hood.

A bathroom remodel project done by a different contractor ten years ago was a disaster. When selecting a company for this remodel project we took our time and asked a lot of questions. Our initial contact with the company was great. We were not rushed. The processes were explained thoroughly and suggestions were offered freely.

The timeframe for the work to be completed was tight because of family and employment commitments. A schedule of about two weeks was agreed upon by us and Custom Home Improvement. We were given the task of selecting the fixtures etc. They provided great guidance. When selecting the wall and floor tiles, the salesman in the tile store was familiar with the company and spoke highly of the work completed by them.

Three crews completed the demolition and construction of the bathrooms and the laying of the kitchen floor. All of them were professional and thorough. Care was taken to protect furniture, rugs etc. Disruption of the house was kept to a minimum. Tools were kept out of the way of an elderly resident and a blind older family dog. Even through two visits to the emergency room, and a visit by the paramedics, the crew kept on working and completed the job in less than the two week period.

The quality of workmanship was excellent. We are very happy with the final product and would use them in the future for more remodeling needs. We also would recommend Custom Home Improvement without question.

*Frank, Barbara & Marla Kallen*